



## **Website Privacy Statement**

This statement outlines the privacy practices followed by our agency and applies to the personal information you have provided and services you inquire about from Glade Run Lutheran Services (Glade Run).

Protecting private information is our priority. This statement of privacy applies to Glade Run Lutheran Services and governs data collection and usage via our website, [www.gladerun.org](http://www.gladerun.org). On that site, we may leverage online forms, secure portals, third party links/icons, location services, mobile device data, and cookie and tag information to collect personal information. By using the Glade Run's Lutheran Services website, you consent to the data practices described in the statement.

This website is the property of Glade Run Lutheran Services. Glade Run does not collect personal information from visitors or users of this website without the consent of the user. Users who voluntarily provide personal information can expect their privacy to be respected, and that the information will be used only to fulfill user requests, including service inquiries, donations, and requests for information. No personally identifiable information is shared with, sold, or distributed to third parties. Personally identifiable information includes information that would allow someone to identify or contact you, and includes names, addresses, phone numbers, email addresses, payment information, date of birth, gender, or age.

Non-personally identifiable information may be collected by Glade Run for the purposes of managing this website. This information may include: IP addresses, browser type, search engines utilized, platform type, landing and exit pages, cookie information, and date and time of site visits. None of this statistical, non-personally identifiable information is used to identify visitors to our website or is shared with, distributed, or sold to third parties.

Because no transmission of data over the internet is guaranteed to be 100 percent secure, we cannot provide any expressed or implied guarantees of security or confidentiality of personally identifiable information. However, Glade Run makes all reasonable efforts to protect user information. All transactions occur on secure pages utilizing standard secure web transaction SSL technology. Glade Run utilizes a third-party payment processor for donations and payments, and we do not store any credit card information. We may be required to disclose personal information to the government or third parties under certain circumstances when third parties may unlawfully intercept or access transmissions or private communications, or when users abuse or misuse personal information that they collect from the site.

Glade Run Lutheran Services welcomes your questions or comments regarding this Statement of Privacy. If you believe that Glade Run Lutheran Services has not adhered to this Statement, please contact Ruth Girton, Privacy Officer at 724. 452.4453 Ext 1659 or [rgirton@gladerun.org](mailto:rgirton@gladerun.org).